



CMS PROFESSIONAL SERVICES RATE CARD

This Rate Card applies to the Services provided under a CMS SOW. The rates outlined in this Rate Card are the current rates as at the version date indicated at the bottom of this document and are subject to periodic updates.

Capitalised terms defined in the CMS SOW are given the same meaning when used in this Rate Card.

Please note all prices are exclusive of GST.

Standard Charge Out Rates

Project

Role	Hourly Rate - Business Hours	Hourly Rate - After Hours	Hourly Rate - Public Holidays & Weekends	Daily Rate
Project Co-Ordinator	\$165	\$245	\$330	\$1,320
Project Manager	\$225	\$335	\$450	\$1,800
Senior Project Manager Senior Engagement Manager	\$260	\$390	\$520	\$2,080
Program Manager	\$320	\$480	\$640	\$2,560

Cloud

Role	Hourly Rate - Business Hours	Hourly Rate - After Hours	Hourly Rate - Public Holidays & Weekends	Daily Rate
Associate Engineer	\$220	\$330	\$440	\$1,760
Engineer	\$240	\$360	\$480	\$1,920
Senior Engineer Consultant	\$270	\$405	\$540	\$2,160
Architect Principal Consultant	\$285	\$425	\$570	\$2,280
Lead Architect Managing Consultant	\$340	\$510	\$680	\$2,720
Field Services Technician	\$255	\$440	\$440	\$2,040
Practice Head	\$470	\$705	\$940	\$3,760

Cyber

Role	Hourly Rate - Business Hours	Hourly Rate - After Hours	Hourly Rate - Public Holidays & Weekends	Daily Rate
Associate Cyber Consultant	\$240	\$360	\$480	\$1,920
Cyber Consultant	\$285	\$430	\$575	\$2,280
Senior Cyber Consultant	\$335	\$500	\$670	\$2,680
Principal Cyber Consultant	\$365	\$550	\$735	\$2,920
Managing Cyber Consultant	\$405	\$610	\$810	\$3,240

Notes:

Daily Rate is for up to 8 Business Hours Work.

Business Hours means Monday to Friday from 8:30am to 5:30pm but excluding public holidays in the State or Territory the services are provided from.

After Hours means Monday to Friday outside of 8:30am to 5:30pm but excluding public holidays in the State or Territory the services are provided from.

Weekends and Public Holidays Hours means Saturday, Sunday and public holidays in the State the services are provided from.

Visits by an Engineer to a customer site within a greater metropolitan area is calculated as a minimum of 2 hours. Where visits to a site are outside of greater metropolitan areas Interactive will advise the number of hours required upon request.

Each request for After Hours or Weekend and Public Holidays hours is calculated as a minimum of 4 hours.

Cyber - Other Rates:

Capacity Overages (for example SIEM capacity) will be charged at costs plus 15% margin.

- Costs are defined as costs incurred by Interactive for transmitting and storing overage data (for ex. cloud storage costs, data egress charges).

Service Request Rates

Request Type	Rate
Simple Service Request	\$250
Priority Service Request	\$595 + normal Simple Service Request or Complex Service Request Fees, as applicable
Complex Service Requests	POA*

Notes:

Simple Service Request is defined in the SLA.

Complex Service Request is any Service Request that is not a Simple Service Request.

*Priced upon application. Effort will be charged at the relevant Standard Charge Out Rate.

End of Sale**Public Cloud: Managed Service Tier Rates**

Service Tier	Rate (% of spend)
IaaS Base	10%
IaaS Essentials	20%
IaaS Enhanced	35%
IaaS Enterprise	55%
PaaS Base	10%
PaaS Essentials	10%
PaaS Enhanced	17%
PaaS Enterprise	27%

Notes: Management Fee is calculated based on the % of total spend of the Cloud Resources grouped into the relevant Tier.