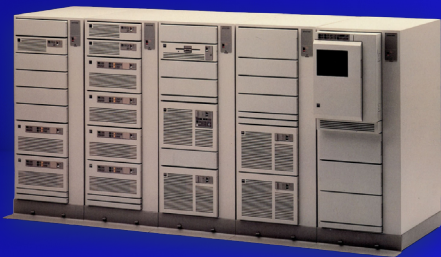


A powerful connection

Supporting IBM Midrange systems since 1988

1980



RS/6000 - 1990
AS/400 - 1988
S/36 - 1985
S/38 - 1980

1995



POWER5 - 2004
POWER4 - 2001
iSeries pSeries - 2000
64-Bit RISC - 1995

2005



POWER8 - 2014
POWER7 - 2010
POWER SYSTEM - 2008
POWER6+ - 2008
POWER6 - 2007
SYSTEM I & SYSTEM P - 2006

2015



POWER11 - 2025
POWER10 - 2021
POWER9 - 2017

37 YEARS
SUPPORTING
IBM MIDRANGE
SYSTEMS

We speak your language.

Power Cloud

Interactive's Midrange system experts manage, monitor and secure your critical workloads

You have a specialist IBM Midrange system that is critical to running your business.

Managing, monitoring, and securing your IBM Midrange systems that run inventory, payroll, or ERP platforms—without compromising performance, security, and reliability—can be expensive and time-consuming.

You may refer to your system as an AS/400, iSeries Series I, RS/6000, pSeries, System P, or a Power System running either IBM i or AIX. Interactive has you covered.

Interactive Power Cloud provides two solutions:

1. **Full Outsource**
2. **Managed Services**

INTERACTIVE HELPS YOU:

- Interactive will securely migrate your IBM i and AIX workloads to our data centre
- Professionally and securely upgrade your firmware and hardware with expert planning and execution
- Manage all the operational activities to maintain your IBM Midrange including third party engagements
- Remotely monitor your hardware and software to drive optimal performance
- Action and remediate any incidents with expert onshore support to ensure system availability
- Protect and secure your mission critical data from backups through to disaster recovery
- Report on the performance, health and SLAs of your IBM Midrange
- Access Interactive's support team with an average of 20 years' experience

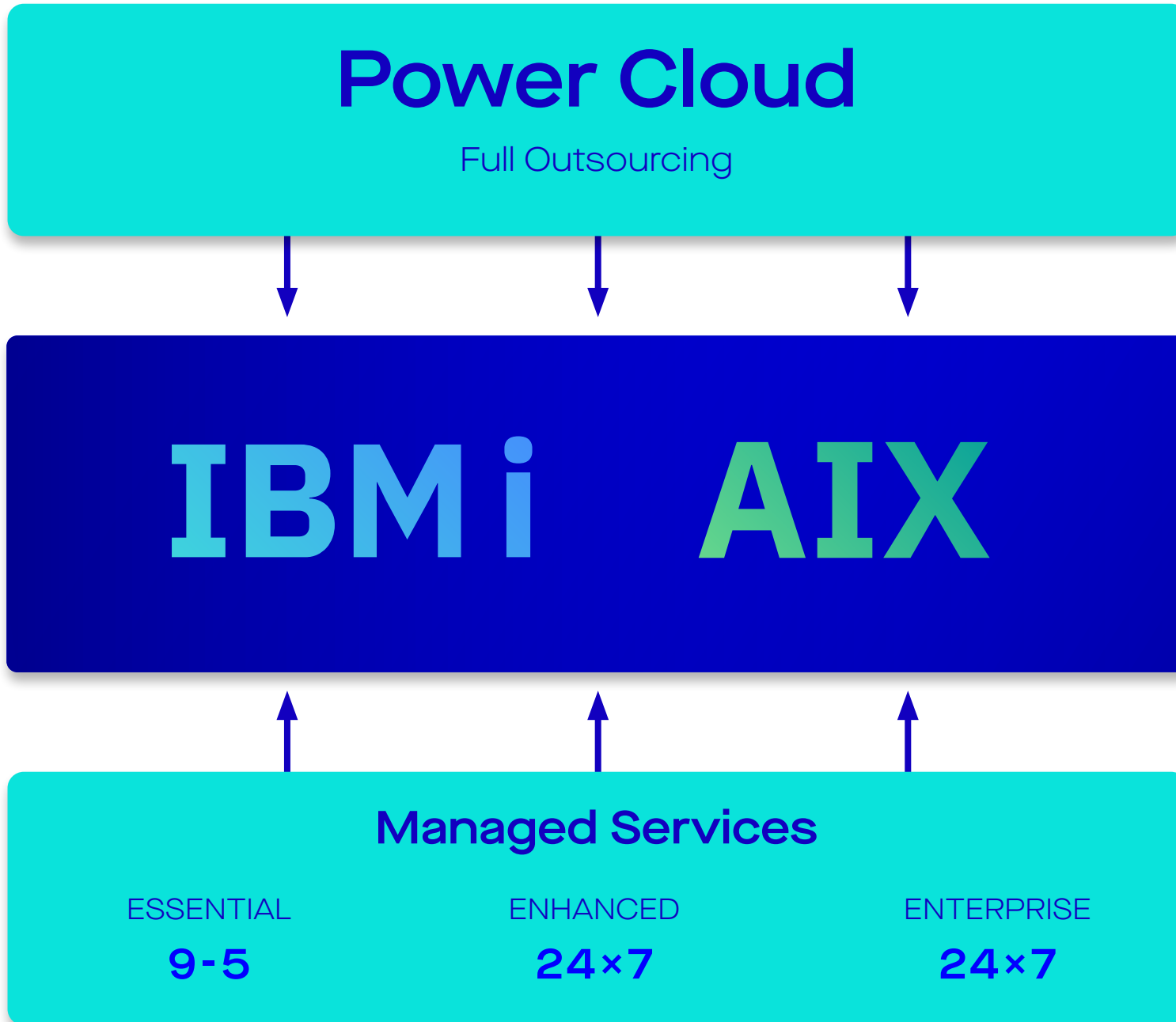
47%

**OF RESPONDENTS STILL USE
IBM i TO RUN THEIR CORE
BUSINESS APPLICATIONS**

HelpSystems survey, 2026

IBM i AIX





Power Cloud – Full Outsourcing

HOSTED POWER SYSTEMS	Non Interactive Data Centre	Interactive Data Centre
Sourcing, Supply and Configuration of Power System and Associated Hardware	✓	✓
Dedicated Power System	✓	✓
Shared Power System	–	✓
Hardware Maintenance Included	✓	✓
Software Maintenance Included	✓	✓
Flash Storage Provided	✓	✓
Interactive IaaS for Other OS available, Intel, Linux, etc.	–	✓
ENVIRONMENTALS		
Generator and UPS N+1	–	✓
Air Conditioning N+1	–	✓
24x7 Security	–	✓
ISO 9001 Compliant	–	✓
ISO 27001 Compliant	–	✓
Host other essential equipment	–	✓
Tape Movements	–	✓

Power Cloud - Managed Services **IBM i**

ON-SHORE OPERATIONAL SUPPORT	Essential 9-5 pm	Enhanced 24x7	Enterprise 24x7
Incident management and remediation (incl. IBM support)	✓	✓	✓
IBM i operating system releases	✓	✓	✓
Bi-annual PTF and firmware upgrades (incl. management consoles)	✓	✓	✓
Manage all service activities required with hardware maintenance providers	✓	✓	✓
Manage all connected devices (e.g. tape libraries, HMC)	✓	✓	✓
Configure and manage system level services (printers and scheduled jobs)	✓	✓	✓
User account management (moves, add, changes and delete)	-	-	✓
DATA PROTECTION (Backup and DR)			
Tape backups – manage system level backup and recovery procedures	✓	✓	✓
Execute Disaster Recovery annual test	-	-	✓
Manage and maintain Data Replication (add, modify, delete)	-	-	✓
MONITORING AND REPORTING			
Message monitoring of platforms and operating systems	✓	✓	✓
Check sub-systems, jobs, messages, outq, hardware, errors and remediate	-	✓	✓
Performance and capacity monitoring and tuning aligned to best practice	-	✓	✓
Automated data collection for historical performance reporting and trend analysis	-	✓	✓
Ongoing SLA-based performance monitoring and service compliance reporting	-	✓	✓
Monthly reporting (incl. health, backups, replication)	-	✓	✓

Power Cloud - Managed Services **AIX**

ON-SHORE OPERATIONAL SUPPORT	Essential 9-5 pm	Enhanced 24x7	Enterprise 24x7
Incident management and remediation (incl. IBM support)	✓	✓	✓
Annual AIX and VIO Technology level release – applicable to TL/SP levels	✓	✓	✓
Quarterly AIX and VIO TL/SP upgrades (incl management console, code updates)	✓	✓	✓
Firmware upgrades incl. memory, disk, tape drive, library upgrades	✓	✓	✓
Manage all service activities required with hardware maintenance provider	✓	✓	✓
Manage all connected devices (e.g. tape libraries, HMC)	✓	✓	✓
Configure and manage system level services (printers and scheduled jobs)	✓	✓	✓
User account access management (moves, add, changes and delete)	–	–	✓
DATA PROTECTION (Backup and DR)			
Tape backups – manage system level backup and recovery procedures	✓	✓	✓
Execute Disaster Recovery annual test	–	–	✓
Manage and maintain Data Replication (add, modify, delete)	–	–	✓
MONITORING AND REPORTING			
Message monitoring of platforms and operating systems	✓	✓	✓
Performance and capacity monitoring and tuning aligned to best practice (e.g. LPAR2RRD, NMON, ISAM)	–	✓	✓
Automated data collection for historical performance reporting and trend analysis	–	✓	✓
Ongoing SLA-based performance monitoring and service compliance reporting	–	✓	✓
Monthly reporting (incl. health, backups, replication)	–	✓	✓

Interactive's IBM Midrange expertise and experience

Our IBM Midrange specialists support your hardware, software and operating systems whether it's IBM i or AIX. We have a dedicated team of experts located in Melbourne, Sydney and Brisbane.

Our combined experience spans both private enterprise and managed service providers.

We understand the criticality to maintain and secure your IBM Midrange to ensure business continuity at all times.

We have significant industry experience across logistics, manufacturing, finance, retail and hospitality.

If you need operational systems support running commercial systems like M3 or JDE, managing traditional RPG/Cobol applications or have built your applications in-house with newer technologies, our experts can support you and your business.

Your system may be IBM i or AIX running on modern Power Systems, but if you still call it AS/400, iSeries, System i, RS/6000, pSeries, or System p – we speak your language.

Talk to one of our IBM Power specialists today.

CALL US ON – 1300 669 670

www.interactive.com.au