

Hardware Maintenance Giveaway

Terms and Conditions

Information on how to enter and prize details form part of these terms and conditions. Entry into the Hardware Maintenance Giveaway ("**Promotion**") is conditional upon and deemed to be an acceptance of these terms and conditions. The promoter is Interactive Pty Ltd (ABN 17 088 952 023) of 461 Williamstown Rd, Port Melbourne VIC 3207 ("**Promoter**").

Promotional Period

The Promotion commences at 9:00am (AEST) on Monday, 20 October 2025 and closes at 5:00pm (AEST) on Sunday, 16 November 2025 ("**Promotional Period**").

Who can enter?

Entry is only open to residents of Australia aged 18 years or over. Employees of the Promoter and immediate families of the Promoter associated companies and agencies, and participating outlets are not eligible to enter into the Promotion.

How to enter?

To enter the Promotion, each eligible entrant must, within the Promotional Period complete the online entry form hosted on the Promoter's website.

Entries that do not include a valid business email address or an answer to the qualifying question will not be considered eligible to enter the Promotion.

There is a limit of one (1) entry per entrant.

Prize

There will be three (3) prize winners, each winning One (1) Nintendo Switch 2 console (the "**Prize**").

The Prize is not exchangeable, transferable, or redeemable for cash value.

How to win?

The draw will take place on 10:00am (AEST) Friday, 21 November 2025 at 461 Williamstown Rd, Port Melbourne VIC 3207.

This is a game of chance. The first three valid entrants drawn at random will win. The winners will be contacted by phone or email within five (5) business days of the draw.

The winners must provide an Australian residential postal address for the Prize to be delivered and allow up to two weeks for delivery. The Prize must be claimed by 30 November 2025. If the Prize is not claimed by this date, it will be deemed forfeited by the relevant winner.

If the Prize is unavailable for any reason, the Promoter reserves the right to substitute the Prize for one of equal or greater value (subject to any directions from the relevant government authority).



The Promoter may at its absolute discretion deem entries invalid, even after a winner has been notified, if it is discovered that the winner did not enter the Promotion in accordance with these terms and conditions.

No Liability

If for any reason the Promotion is not reasonably capable of running as planned, the Promoter may take any action reasonably available to it, including cancelling, terminating, modifying, or suspending the Promotion. The Promoter reserves the right at its sole discretion to disqualify any individual who it reasonably considers has tampered with the entry process.

Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence) for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect, special, or consequential, arising in any way out of the Promotion, including but not limited to: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access, or third-party interference; (c) any entry or Prize claim that is late, lost, altered, damaged, or misdirected; (d) any tax liability incurred by a winner or entrant; or (e) use of the Prize.

Privacy

All entries and any copyright subsisting in the entries become and remain the property of the Promoter. The Promoter collects personal information provided by entrants to include entrants in the Promotion and, where appropriate, award the Prize. If the required personal information is not provided, an entry is invalid. Personal information collected by the Promoter may be used for marketing or advertising the Promoter's products or services but will never be sold to a third party. Personal information collected is used and disclosed in accordance with the Promoter's [Privacy Policy](#).

Entrants can access or correct their personal information or request that it not be used in this way, by contacting the Promoter in accordance with the Promoter's Privacy Policy.

By entering, all entrants agree to opt into news and messaging (including marketing messages) from the Promoter. Entrants may unsubscribe at any time via the instructions provided in those emails.

The Promoter reserves the right, at its sole discretion and at any time, to amend these terms and conditions. Any changes will take immediate effect upon posting to this webpage.