



SYSTEMS RATE CARD

This Rate Card applies to the Systems Maintenance Services provided under a Systems Maintenance SOW. The rates outlined in this Rate Card are the current rates as at the version date indicated at the bottom of this document and are subject to periodic updates.

Capitalised terms defined in the Systems Maintenance SOW are given the same meaning when used in this Rate Card.

Please note all prices are exclusive of GST.

Standard Charge Out Rates

Hourly Rate - Business Hours	Hourly Rate - After Hours	Travel Rates
\$285 per hour (2hr/min).	\$400 per hour (2hr/min)	*\$135 per hour

Notes:

After Hours means the hours that are not the Business Hours.

Business Day means a day that is not a Saturday, Sunday or a public holiday in the State in which the Services are to be performed.

Business Hours are the hours between 8.30am and 5.30pm, on Business Days, local time in the State in which the Services are to be performed.

Each request is calculated as a minimum of 2 hours.

* In addition to the Hourly Business or After Hours Rates, Interactive will charge the Travel Fee if any travel is required beyond 80 kilometres from the Interactive facility or relevant third party service center to perform Out Of Scope Work.