

# Interactive Anywhere



## Interactive is your all-encompassing outsourced IT managed services provider.

We will seamlessly manage your IT environment, sites, and staff – giving you hours back in your day.

It does not matter if you have a single office or are an international organisation; our team of experts are ready to meet you where you are.

Interactive Anywhere is your complete IT solution.

### Interactive Managed Services

#### Infrastructure

##### Your operating environment

On-premise, public cloud, private cloud  
– no matter where you are.

#### Networks

##### Your sites

WAN/LAN, switches, firewalls, voice  
– keeping you connected.

#### End User Support

##### Your staff

Users, devices, device operating environment, mobiles  
– no one left behind.

Complete cyber security across everything IT

# Our Services

## Infrastructure

Infrastructure is the backbone of your operating environment.

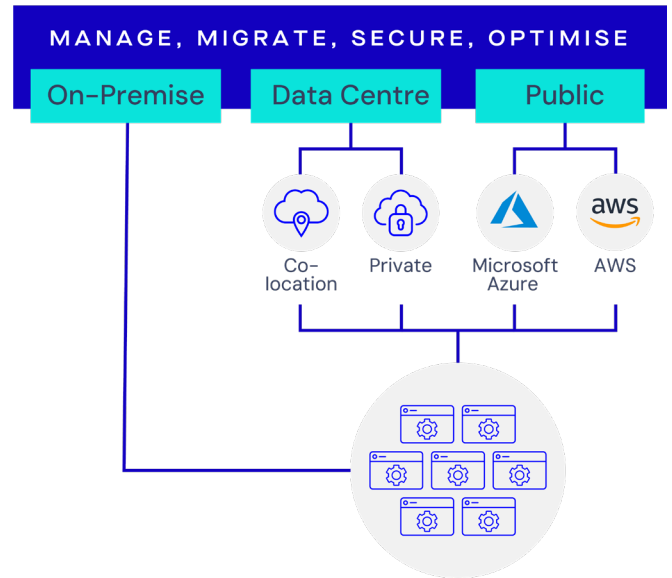
Building and maintaining suitable infrastructure requires a holistic approach to technology, keeping people at the centre of the solution.

We will help you with Cloud migrations, on-site, hybrid environments, and everything in between.

### Services include:

- Cloud migration and optimisation
- Multi-cloud environments
- Data centres
- Business continuity and data protection
- Hardware maintenance and upgrades

## IT Operating Environment



## Networks

Connectivity is a significant advantage for any organisation operating in today's globalised, digital world.

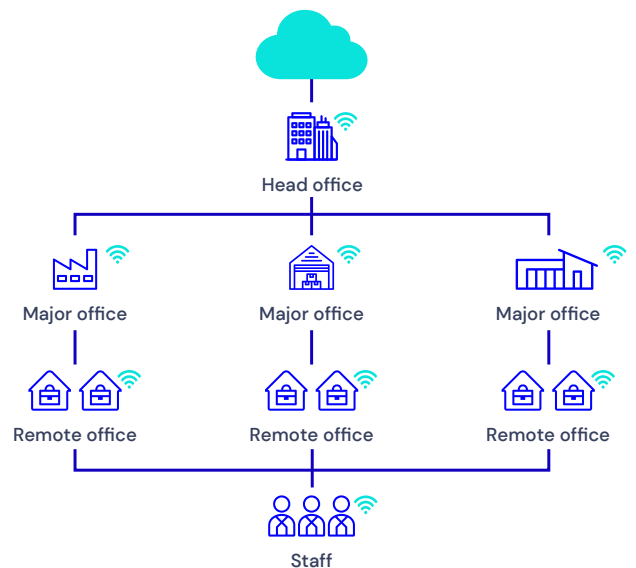
Keeping your team connected has never been easier with our expertise and proactive approach to networks.

We will make sure that no matter where your people are, or the size of your business, you'll operate as a cohesive team.

### Services include:

- MPLS
- Managed WLAN
- Managed SD-WAN
- Managed Cloud connect
- Data centre networking
- Managed point-to-point

## Network Connectivity



# Our Services

## End User Support

As businesses increasingly rely on technology for day-to-day operations, providing efficient and effective end user support becomes paramount.

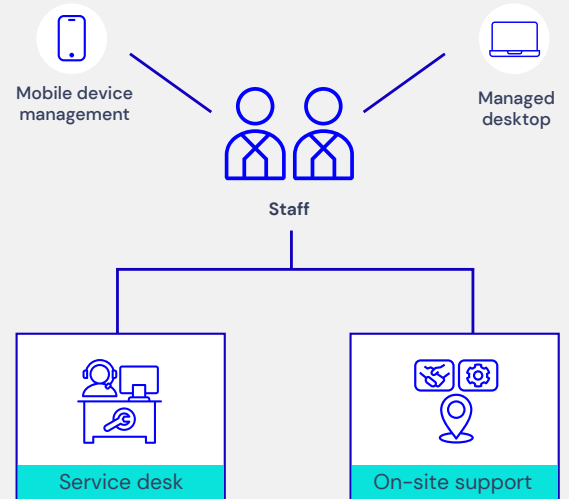
We will help mitigate downtime and enhance productivity by enabling your people to focus on their core tasks rather than grappling with technical challenges.

From digital workspaces to endpoint support, we do it all.

### Services include:

- Managed digital workspace
- Device management
- Remote desktop support
- 24/7 service desk
- On-site hardware and peripheral support

## Staff Device Management



## Cyber Security and Risk Mitigation

Our Australian Cyber Security Operations Centre provides 24x7x365 experienced advice and immediate incident response.

Standing by to help you predict, detect and effectively respond to cyber security threats across your IT environment.

- CREST accredited, SOC 1 Type 2, SOC 2 Type 2
- Highly skilled onshore cyber analysts undertake proactive monitoring, prevention and compliance against NIST and MITRE frameworks
- We support your people, processes and technology to identify and remediate new and existing threats, vulnerabilities, and risks
- ISO 27001 Information Security Management System certification.



# The Interactive advantage

## We support our clients through all their IT needs.

For Interactive, IT is not just about migrating processes and upgrading technology. We are people, creating IT solutions, for people.

With over 700 staff and 400 engineers operating across the continent, no job is too big or too small.

Our goal is to help our customers implement a smart strategy with a well-architected IT solution.

Interactive Anywhere is about working with what you have, and maximising value.

While you are busy growing your organisation, our team will ensure your IT is best suited for you.

We find the issues before they become problems, and we help you solve them

### Growth

- Expand your IT capabilities as your business grows.
- Receive expert advice on different challenges whilst expanding.
- Implement a scalable strategic plan to drive business outcomes and modernise.
- Develop merger and acquisition IT modeling.

### Trouble

- Performance issues with existing partnerships.
- Risk mitigation via Managed Cyber Security.
- Disruption from infrastructure and equipment at end-of-life.
- Poor staff experiences.

### Consolidation

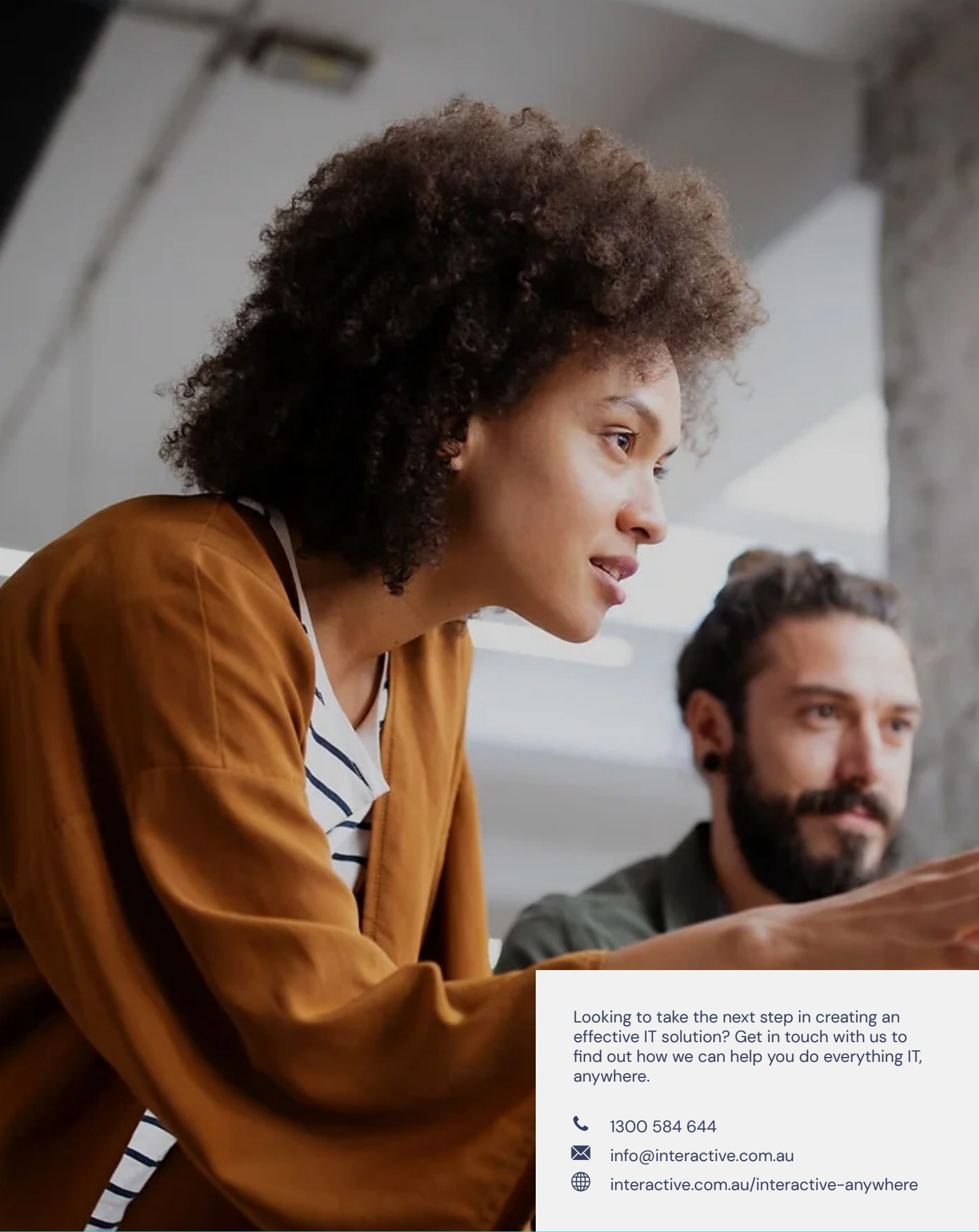
- One provider to support your operations across multiple regions.
- Save costs by optimising your IT services and managing assets.
- Ongoing managed optimisation as your business evolves.



## We're passionate about being:

- **Mid-Market Specialist**  
*The right fit*
- **Single point of accountability**  
*Vendor consolidation*
- **Ability to scale**  
*Manage growth*
- **Merger & acquisition expertise**  
*Business Modeling*
- **Quality management programs**  
*Mitigate disruptions*
- **Complex Regulatory & Governance**  
*Sector specific experience*
- **Business Outcomes**  
*Driven to reach the company goal*





Looking to take the next step in creating an effective IT solution? Get in touch with us to find out how we can help you do everything IT, anywhere.

📞 1300 584 644

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