



Cisco Live 23 Competition – Hot Air Balloon Experience

Terms and Conditions

Information on how to enter and prize details form part of these terms and conditions. Entry into the Interactive Cisco Live 23 ("Promotion") is conditional upon and deemed to be an acceptance of these terms and conditions. The promoter is Interactive Pty Ltd (ABN 17 088 952 023) of 461 Williamstown Rd, Port Melbourne VIC 3207 ("Promoter"). The Promotion commences at **9:00am (AEDT) on Tuesday 2 December 2023 and closes 17:00pm (AEDT) 8 December 2023** ("Promotional Period").

Who can enter?

Entry is only open to residents of Australia aged 18 years or over. Employees of the Promoter and immediate families of the Promoter, associated companies and agencies and participating outlets, are not eligible to win the Promotion.

How to enter?

To enter the Promotion each eligible entrant must, within the Promotional Period, have their delegate pass scanned with complete information including full name, phone number and email. There is a limit of one (1) entry per entrant. The one winner will be randomly selected, from all eligible entries. The random selection is final, and no correspondence will be entered into.

Prize

There will be one (1) prize winners, winning a hot air balloon experience for up to four people with RedBalloon ("Prize"). The Prize is not exchangeable or transferable. On request from the Winner, the Promoter may at its absolute discretion substitute the Prize for an equivalent value experience with RedBalloon.

How to win?

The draw will take place at **10:00am (AEDT) on 12 December 2023** at 461 Williamstown Rd, Port Melbourne VIC 3207. The one (1) qualifying entrants, drawn at random, will win and the winner will be contacted by phone or email within two (2) business days. The winner will need to provide an Australian residential postal address for the Prize to be delivered to and allow up to two weeks for the delivery of the Prize. The Prize must be claimed by **22 January 2024**. In the event a winner does not claim the Prize by the time stipulated, then the Prize will be forfeited by the relevant winner. Winners agree to their name being published on the Promoter's social media pages as being a Prize winner. If the Prize is unavailable for whatever reason, the Promoter reserves the right to substitute the Prize for a Prize of equal or greater value (subject to any directions from the Australian government departments responsible for trade promotions regulation). The Promoter may at its absolute discretion deem entries invalid, even after a winner has been notified or a winner's name has been announced, if it is discovered that the winner did not enter the Promotion in accordance with these terms and conditions.



No Liability

If for any reason the Promotion is not reasonably capable of running as planned, the Promoter may take any action that may be reasonably available at its discretion, including cancelling, terminating, modifying or suspending the Promotion. The Promoter reserves the right at its sole discretion to disqualify any individual who it reasonably considers has tampered with the entry process. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including but not limited to where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a winner or entrant; or (e) use of the Prize.

Privacy

All entries and any copyright subsisting in the entries become and remains the property of the Promoter. The Promoter uses personal information about an entrant or provided by an entrant to include an entrant in the Promotion and where appropriate award a Prize. If the personal information required has not been adequately provided, an entry is invalid. Personal information about an entrant, or provided by an entrant, to the Promoter may be used for marketing or advertising the Promoter's products or services, however the Promoter will never sell the information to a third party. Personal information that has been collected is used and disclosed in accordance with the Promoter's Privacy Policy at www.interactive.com.au. If an entrant would like to access or correct the personal information the Promoter holds about them, or for it not to be used or disclosed in this way after the Promotion is finalised, they should advise the Promoter by calling 1300 669 670 or in accordance with the Promoter's Privacy Policy. All entrants agree to opt into news and messaging (some containing marketing messages) from the Promoter. Should you wish these to cease, you can unsubscribe within each of these emails when received. The promoter shall have the right, at its sole discretion and at any time, to change or modify these terms and conditions, and such change shall be effective immediately upon and from the date and time of posting to this webpage.