

Cloud Rate Card

This Rate Card refers to Cloud Services provided under a CMS SOW and may be updated by Interactive at any time. Capitalised terms defined in the CMS SOW are given the same meaning when used in this Rate Card.

Please note all prices are exclusive of GST and subject to change without notice.

CMS Standard Charge Out Rates

Role	Hourly Rate - Business Hours	Hourly Rate - After Hours	Hourly Rate - Public Holidays & Weekends	Daily Rate
Lead Architect	\$290	\$435	\$580	\$2,320
Architect	\$250	\$375	\$500	\$2,000
Engineer	\$225	\$338	\$450	\$1,800
Associate Engineer	\$200	\$300	\$400	\$1,600
Project/ Engagement Manager	\$250	\$375	\$500	\$2,000
Program Manager	\$285	\$428	\$570	\$2,280

Notes:

Daily Rate is for up to 8 Business Hours Work.

Business Hours means Monday to Friday from 8:30am to 5:30pm but excluding public holidays in the State or Territory the services are provided from.

After Hours means Monday to Friday outside of 8:30am to 5:30pm but excluding public holidays in the State or Territory the services are provided from.

Weekends and Public Holidays Hours means Saturday, Sunday and public holidays in the State the services are provided from.

Each request for After Hours or Weekend & Public Holidays hours is calculated as a minimum of 4 hours

Public Cloud: Service Request and Moves, Adds, Changes, Deletes Rate Card

Request Type	Rate
Simple Service Request	\$250
Priority Service Request	\$595 + normal Simple Service Request or Complex Service Request fees, as applicable
Complex Service Requests	POA*

Notes:

Simple Service Request is defined in the SLA.

Complex Service Request is any Service Request that is not a Simple Service Request.

*Priced upon application. Effort will be charged at the relevant Standard Charge Out Rate.

Public Cloud: Managed Service Tier Rates

Service Tier	Rate (% of spend)
IaaS Base	10%
IaaS Essentials	20%
IaaS Enhanced	35%
IaaS Enterprise	55%
PaaS Base	10%
PaaS Essentials	10%
PaaS Enhanced	17%
PaaS Enterprise	27%

Notes:

Management Fee is calculated based on the % of total spend of the Cloud Resources grouped into the relevant Tier.